

TITLE SHEET

LOCAL EXCHANGE SERVICES TARIFF

This Tariff applies to the local, Facilities-Based and Resold Telecommunications Services furnished by Global TeleLink Services, Inc. between one or more points in the Commonwealth of Kentucky. This Tariff is on file with the Kentucky Public Service Commission and copies may be inspected during normal business hours at Global TeleLink Services, Inc.'s principal place of business located at 252 Village Parkway, Marietta, Georgia 30068.

LOCAL EXCHANGE SERVICES TARIFF

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 17 2000

PURSUANT TO 807 KAR 5011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Issued: June 16, 2000

Effective: July 17, 2000

Issued by: Bob Smith, Executive Vice President
Global TeleLink Services, Inc.
252 Village Parkway
Marietta, Georgia 30068

CHECK LIST

The pages of this Tariff are effective as of the date shown at the bottom of the respective page(s) Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Page No.</u>	<u>Revision</u>	<u>Page No.</u>	<u>Revision</u>
1	Original	32	Original
2	Original	33	Original
3	Original	34	Original
4	Original	35	Original
5	Original	36	Original
6	Original	37	Original
7	Original	38	Original
8	Original	39	Original
9	Original	40	Original
10	Original	41	Original
11	Original	42	Original
12	Original	43	Original
13	First Revised	44	Original
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	First Revised		
20	Original		
21	Original		
22	Original		
23	Original		
24	Original		
25	Original		
26	Original		
27	Original		
28	Original		
29	Original		
30	Original		
31	Original		

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TABLE OF CONTENTS

<u>General Information</u>	<u>Page Number</u>
Title Page	1
Check List	2
Table Of Contents	3
Symbols Used in this Tariff	4
Tariff Format	5

<u>Section One</u>	<u>Page Number</u>
Technical Terms and Abbreviations	6-8

<u>Section Two</u>	<u>Page Number</u>
Application of Tariff	9
Use of Services	10
Application for Services	10
Assignment or Transfer of Services	11
Contracts	12
Deposits	13
Notices	14
Billing and Payment	15
Disputed Bills	16
Discontinuance and Restoration of Service	17
Information to be Provided to the Public	20
Term Agreements	21
Service Connections and Equipment on Customer's Premises	22
Limitation of Service and Equipment	25
Prohibited Uses	26
Non-Routine Installation	26
Obligations of the Customer	27
Liability of the Company	29
Promotions	32
Maintenance and Testing	33
Taxes and Surcharges	34-35
Directory Listing Service	35-36
911 Emergency Service	36-37

<u>Section Three</u>	<u>Page Number</u>
Description of Data Service	37-38
Description of Rates and Charges for Data Service	38-39
Description of Local Exchange Voice Service	39-40
Description of Line Rates and Charges for Local Exchange Voice Service	44-41
Directory Assistance	44
Rates for Hearing and Speech Impaired	45

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SYMBOLS USED IN THIS TARIFF

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule, or condition.
- (N) To signify new material including listing, rate, rule, or condition.
- {R} To signify reduction.
- (T) To signify change in wording of text but not change in rate, rule, or condition.

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TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current page number on file with the Commission is not always the Tariff page in effect.

C. Paragraph Numbering Sequence - There are various levels of alphanumeric coding. Each level of coding is subservient to its next higher level. The following is an example of the numbering sequence suggested for use in tariffs.

2.1.
2.1.1.
2.1.1.1.1.
2.1.1.1.1.(A).

D. Check Lists - When a tariff filing is made with the Commission, an undated check list accompanies the tariff filing. The check list sets forth the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check list is updated to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check list if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check list to find out if a particular page is the most current on file with the Commission.

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SECTION 1

TECHNICAL TERMS AND ABBREVIATIONS

Access Line: An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

Asymmetrical: High Speed Digital Connection Services in which the data rates to and from the End-User's Premises may differ.

Authorization Code: A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User: A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI): A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Bit: The smallest unit of information in the binary system of notation.

Carrier: Global TeleLink Services, Inc. ("Global") the issuer of this tariff.

Commission: The Kentucky Public Service Commission, the regulating entity within the Commonwealth of Kentucky.

Common Carrier: An authorized company or entity providing telecommunications services to the public.

Company: Global TeleLink Services, Inc. ("Global") the issuer of this tariff.

Customer: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

Customer Premises: A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment: Terminal equipment provided by the Customer.

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SECTION 1 TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

End Office: The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

End-User Premises: A location designated by the Customer for the purposes of connecting to the Company's services.

GB: Gigabytes, denotes billions of bytes.

GBps: Gigabytes per second, denotes billions of bytes per second.

High Speed Digital Connection Service: Any data service offered by the Company herein or any combination of such services.

Holiday: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the customer and at the Company's sole discretion.

Interruption: The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC: Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company, e.g., BellSouth Telecommunications, Inc.-Kentucky and GTE-South.

Measured Charge: A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

Month-to-Month: Services ordered by the Customer and provided by the Company with no agreed fixed term of months.

Mbps: Megabits per second, denotes millions of bits per second.

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SECTION 1

TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

MOU: Minutes of Use

Node: Any Company or Customer location that is capable of performing Multiplexing.

OC-n: Optical Carrier-n. A SONET optical signal transmitted at rates of $n \times 51.840$ Mbps. OC-3 = 155.52 Mbps, OC-12 = 622 Mbps.

Port: An equipment system or subsystem set aside for the sole use of a specific Customer.

Recurring Charges: Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

Service: Any means of service offered herein or any combination thereof.

Service Order Form: The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Station: The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

Synchronous Optical Network (SONET): A set of international standards for fiber based transmission systems. SONET defines standard optical carrier transmission rates and utilizes a modular multiplexing signal approach based on the application of Synchronous Transport Signals.

Telecommunications: The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Term Agreement: An agreement between the Company and the Customer for a fixed term of months.

Terminal Equipment: Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

Transmission Speed: Transmission speed or rate, in bits per second (bps), as agreed to by Company and Customer for each circuit.

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SECTION 2

RULES AND REGULATIONS

2.1. Application of Tariff

- 2.1.1. This tariff sets forth intrastate rates and rules applicable to the provision by Global TeleLink Services, Inc. ("Global" or "Company") of facilities-based, local voice and high speed data transmission services and resold voice and data services within the Commonwealth of Kentucky. Global's services are furnished subject of the availability of facilities and subject to the terms and conditions of this Tariff.
- 2.1.2. The rates, rules, terms, and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- 2.1.3. Some of Global's services are provided through the company's own facilities, as well as those leased from the incumbent local exchange carrier.
- 2.1.4. The rates and regulations contained in this Tariff apply only to the services furnished by Global and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.
- 2.1.5. The Customer is entitled to limit the use of Carrier's services by end users at the Customer's facilities, and may use other common carriers in addition to or in lieu of Carrier.

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2.2. Use of Services

- 2.2.1. Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2. The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.3. Carrier's services are available for use twenty-four hours per day, seven days per week.
- 2.2.4. Carrier does not transmit messages pursuant to this Tariff, but its services may be used for that purpose.
- 2.2.5. Customer's services may be canceled for nonpayment of uncontested bill charges or for other violations of this Tariff.

2.3. Application for Services

- 2.3.1. A Customer desiring to obtain Service must complete a Service Order Form provided by Company.
- 2.3.2. Cancellation of Application for Service: Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company may apply.
- 2.3.3. Cancellation of Service: The Customer may have service discontinued upon written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. A termination liability charge applies to early cancellation of a Term Agreement.

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2.4. Assignment or Transfer

- 2.4.1. All service provided under this tariff is directly or indirectly controlled by the Company, and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff and in the Term Agreement and/or other contract between the Company and the Customer shall apply to all such permitted transferees or assignees.

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2.5. Contracts

- 2.5.1. Contracts will be used in special circumstances for Individual Case Basis ("ICB") service offerings. (See also Rate Schedule and Section 2.12.) The terms and conditions of each contract offering are subject to the agreement of both the Customer and the Company. Any specific contract will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer that places an order within 30 days of their effective date. The Company shall make available any ICB to the Commission upon request.

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2.6 Deposits

- 2.6.1. The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit or has a bad credit rating to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a Customer which has established satisfactory credit and has no history of late payments to the Company.
- 2.6.2. A deposit may not exceed the actual or estimated rates and charges for the service for two-twelfths (2/12) of the annual estimated bill. The fact that a deposit has been made in no way relieves the Customer from complying with the Company's requirement as to the prompt payment of bills. (C)
- 2.6.3. At such time as the provision of the service to the Customer is terminated, the amount of the deposit will be credited to the Customer's account and any credit balance which may remain will be refunded. After the Customer has established a one year prompt payment record, such a deposit will be refunded or credited to the Customer account at any time prior to the termination of the provision of the service to the Customer.
- 2.6.4. Any such cash deposit will bear simple interest at a rate of six percent (6%) per annum or at such other rate as may be determined by a competent Regulatory Authority. Interest accrued on such deposits shall be refunded to Customer or credited to Customer's account on an annual basis, provided however, the Company shall not refund or credit such interest if Customer's account is delinquent on the anniversary of the deposit date. If said interest is paid or credited to Customer prior to twelve months following the date of deposit, the payment or credit shall be on a prorated basis. The Company may apply such deposit at any time to any past due balances owed to it by Customer hereunder, provided however that, upon termination for any reason whatsoever, the Company shall credit the deposit, any principal amounts and any interest earned and owing, to Customer's final invoice and return the remainder to Customer, at its last known address, within one (1) month following the date of termination.
- 2.6.5. If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- 2.6.6. Each deposit receipt will contain the following provisions: "Global shall refund this deposit, on an annual basis, however Global shall not refund or credit such interest if Customer's account is delinquent on the anniversary of the deposit date. If said interest is paid or credited to Customer prior to twelve (12) months following the date of deposit, the payment or credit shall be on a prorated basis. Global may apply such deposit at any time to any past due balances owed to it by Customer hereunder, provided however that, upon termination for any reason whatsoever, Global shall credit the deposit, any principal amounts and any interest earned and owing, to Customer's final invoice and return the remainder to Customer, at its last known address, within one (1) month following the date of

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Kentucky PSC Tariff No. 1
Original page 14

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2.7. Notices

- 2.7.1. Any notice the Company may give to a Customer shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service; postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give the Company shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Company at the address provided in the most recently revised tariff pages.

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2.8. Billing and Payment

- 2.8.1. The Company shall bill on a current basis all charges incurred by and credits due to the Customer. The Customer may receive its bill in: 1) a paper format, 2) a paper format bill summary with a magnetic tape to provide the detailed information of the bill, 3) magnetic tape only, 4) computer disc, or 5) via electronic transmission. The Company shall bill for all services provided during the designated billing period. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of the bill.
- 2.8.2. The Company shall bill for all services rendered in compliance with any applicable statute, rule or regulation.
- 2.8.3. Payment for bills is due on the due date indicated on the bill. If any portion of the payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due the Company. The late payment penalty shall be a portion of the payment not received by the payment due date times a late factor. The late factor shall be one and a half percent per month. The late factor will be applied for the number of days from the payment due date to and including the date that the customer actually makes the payment to the Company. The monthly finance charge shall not be assessed upon any portion of the unpaid balance which represents late payment charges assessed pursuant to this section.
- 2.8.4. The Customer shall be responsible for payment of all sales, use, gross receipts, excise, access, or other local, state and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the services rendered by the Company. Such taxes shall be separately stated on the Customer's invoice.

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2.9. Disputed Bills

- 2.9.1. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 120 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- 2.9.2. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Kentucky Public Service Commission at 211 Sower Boulevard, Frankfort, Kentucky 40602 .
- 2.9.3. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

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2.10. Discontinuance and Restoration of Service

- 2.10.1. Carrier may discontinue service without notice for any of the following reasons:
- 2.10.1.1. If a Customer or User causes or permits any signals or voltages to be transmitted over Carrier's network in such a manner as to cause a hazard or to interfere with Carrier's service to others.
 - 2.10.1.2. If a Customer or User uses Carrier's services in a manner to violate the law.
- 2.10.2. For Nonpayment: Upon written notice by first class U.S. mail stating that discontinuance of service will occur in twenty-nine (29) days with reasons specified, followed by another written notice of termination via first class mail, five (5) days prior to discontinuation, the Company may discontinue service or cancel an application for service without incurring any liability when there is an unpaid balance for service that is overdue.

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2.10. Discontinuance and Restoration of Service (cont'd)

- 2.10.3. For Returned Checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to discontinuance of service in the same manner as provided for nonpayment of overdue charges.
- 2.10.4. For any violation of law or of any of the provisions governing the furnishing of service under this tariff: The Customer shall be subject to discontinuance of service, after ten (10) days' written termination notice, for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service. (T)
- 2.10.5. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to discontinuance of service, without notice, when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.10.6. For any Customer filing of bankruptcy or reorganization or failing to discharge an involuntary petition therefore within the time permitted by law: the Company may immediately discontinue or suspend service under this tariff without incurring any liability.
- 2.10.7. Upon the Company's discontinuance of service to the Customer as provided herein, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer under this tariff during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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Atlanta, Georgia 30328

2.10. Discontinuance and Restoration of Service (cont'd)

- 2.10.8. If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected and Customer pays a deposit at the Company's discretion. Nonrecurring charges apply to restored services.
- 2.10.9. Without incurring liability, Carrier may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Carrier's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.10.10 Service may be discontinued by Carrier, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assist in a new authorization code to replace the one that has been deactivated.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 17 2000

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephen D. Bull
SECRETARY OF THE COMMISSION

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Issued by: Bob Smith, Executive Vice President
Global TeleLink Services, Inc.
252 Village Parkway
Marietta, Georgia 30068

2.11. Information to be Provided to the Public

- 2.11.1 . The Company will promptly advise Customers who may be affected of new, revised or optional rates applicable to their service.
- 2.11.2. Pertinent information regarding the Company's services, rates and charges shall be provided directly to Customers, or shall be available for inspection at the Company's local business address.

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2.12. Term Agreements

- 2.12.1. The Company offers Term Agreements wherein the Customer agrees to retain specified volumes of Company services for a mutually agreed upon length of time. A Termination Liability charge applies to early termination of a Term Agreement.

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2.13. Service Connections and Equipment on Customer's Premises

- 2.13.1. The Customer or Authorized User shall allow the Company continuous access and right-of way to the premises of the Customer or Authorized User to the extent reasonably determined by the Company to be appropriate to the provision and maintenance of services and equipment relating to this tariff.
- 2.13.2. The Company undertakes to use reasonable efforts to make available services to a Customer, on or before a particular date subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.13.3. The Company undertakes to use reasonable efforts to maintain only the services and equipment that it furnishes to the Customer. The Customer or Authorized User may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the services or equipment installed by the Company, except upon the consent of the Company.
- 2.13.4. Title to all components of the service provided by the Company, including equipment on Customer's Premise or End-User's Premise, shall remain with the Company, unless otherwise specifically agreed with the Customer. The operating personnel, and the electric power consumed by such equipment on the premises of Customer shall be provided by and maintained at the expense of the Customer.
- 2.13.5. Equipment the Company provides or installs at the Customer's premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

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2.13. Service Connections and Equipment on Customer's Premises (cont'd)

- 2.13.6. The Company shall not be responsible for the installation, operation, or maintenance of any communications equipment provided by the Customer or Authorized User, except as the Company determines is necessary for proper operation in connection with the Company's services and equipment. Where such equipment is connected to the services or equipment furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services and equipment offered under this tariff and to the maintenance and operation of such services and equipment; subject to this responsibility the Company shall not be responsible for the transmission or reception of signals by equipment provided by the Customer or Authorized User, or for the quality of, or defects in, such transmission or reception.
- 2.13.7. The Customer shall be responsible for the payment of service charges as set forth herein and for visits by the Company's agents or employees to the premises of the Customer or Authorized User when the service difficulty or trouble report results from the use of services and equipment by the Customer or Authorized User.
- 2.13.8. The Company is responsible for operating Company-provided equipment. In the event that Customer attempts to operate any Company-provided equipment, other than as authorized by the Company, without first obtaining the Company's approval, in addition to any other remedies of the Company for a breach by the Customer of the Customer's obligations hereunder, the Customer shall pay the Company for any damage to the Company-provided equipment caused or related to the Customer's improper operation of the Company-provided equipment upon receipt by the Customer of a Company invoice therefore. In no event shall the Company be liable to the Customer or any other person for interruption of the service or for any other loss; cost or damage caused or related to the Customer's improper use of Company-provided equipment.

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2.13.9. The Customer agrees to allow the Company to remove all Company-provided equipment from Customer's premises:

2.13.9.1 Upon termination, interruption or suspension of the service in connection with which the equipment was used; and

2.13.9.2 for repair, replacement or otherwise as the Company may determine is necessary or desirable.

At the time of such removal, such equipment shall be in the same condition as when delivered to Customer or installed in Customer's premises, normal wear and tear only excepted. The Customer shall reimburse the Company for any loss, cost, or damage beyond normal wear and tear. The Company shall have the right to obtain such reimbursement from the Customer deposit, if any.

2.13.10. The Customer or Authorized User is responsible for ensuring that any Customer-provided equipment connected to the Company's services and equipment is compatible with such Company services and equipment. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. The Customer will submit to the Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be attached to the Company's services and equipment. The Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with the Company's services or equipment. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.13.11. Any special interface equipment necessary to achieve compatibility between the services and equipment of the Company used for furnishing services or equipment of others shall be provided at the Customer's expense.

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2.14. Limitation of Service and Equipment

- 2.14.1. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.14.2. The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when service is used in violation of provisions of this tariff or the law.
- 2.14.3. The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.14.4. The Company reserves the right to discontinue service (See Section 2.13), limit service, or to impose requirements as necessary to meet its legal obligations, or when such obligations have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- 2.14.5. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities, services or equipment and is limited to the capacity of the Company's services and equipment, as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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2.15. Prohibited Uses

- 2.15.1. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.
- 2.15.2. The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this tariff. The Customer or Authorized User may not assign or transfer in any manner the service or any rights associated with the service without the written consent of the Company.
- 2.15.3. A Customer or Authorized User shall not represent in its advertising, marketing or sales collateral that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

2:16. Non-Routine Installation

- 2.16.1. At the Customer's request, installation and/or maintenance will be performed by the Company at additional charges for non-routine situations, including but not limited to, outside regular business hours or in hazardous locations. In such cases, charges based on the Company's customary charges for similar effort and materials will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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2.17. Obligations of the Customer

The Customer shall be responsible for:

- 2.17.1. The payment of all applicable charges as set forth in this tariff.
- 2.17.2. Damage or loss of the Company's services or equipment caused by the acts or omissions of the Customer or Authorized User, or the non-compliance by the Customer or Authorized User with these regulations, or by fire or theft or other casualty on the premises of the Customer or Authorized User, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- 2.17.3. Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company services and equipment installed on the premises of the Customer or Authorized User and the level of power, heating and air conditioning necessary to maintain the proper environment on such premises;
- 2.17.3. Obtaining, maintaining, and otherwise having full responsibility for rights-of way and conduit necessary for installation of equipment to provide service to the Customer or Authorized User from the cable building entrance or the property line of the land on which the structure in which the Customer's Premise or End-User's Premise is located to the applicable Premise. Any and all costs associated with the obtaining and maintaining of the rights-of way described herein, including the costs of altering the structure to permit installation of the Company-provided service or equipment, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- 2.17.4. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services and equipment. The Customer may be required to install and maintain Company services and equipment within a hazardous area if, in the Company's opinion, injury to Company employees or property might result from installation or maintenance by the Company.

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2.17. Obligations of the Customer (cont'd)

- 2.17.6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company services and equipment in any Customer or End-User Premise or the rights-of way for which the Customer or Authorized User is responsible, and obtaining permission for Company agents or employees to enter the Customer or End-User Premise at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service as stated herein, removing the services and equipment of the Company;
- 2.17.7. Making Company services and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes;
- 2.17.8. Keeping the Company's services and equipment located on the Customer's or End-User's Premise or rights-of way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or to the locations of such services and equipment.
- 2.17.9. Customer-provided equipment on the Customer or End-User Premises, the operating personnel there, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with part 68 of the FCC Rules is the responsibility of the Customer.
- 2.17.10 The Customer or Authorized User is responsible for ensuring that Customer-provided equipment connected to Company services and equipment is compatible with such services and equipment. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons.

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2.18. Liability of the Company

- 2.18.1. Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services, functions, and products furnished under this tariff. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses (including attorney's fees), and consequential damages of such third persons.
- 2.18.2. The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, functions, or products or arising out of the failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer or Authorized User and the sole liability of the Company. The Company will not be liable for any indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.
- 2.18.3. The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.

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- 2.18.4. The Company shall not be liable for any act or omission by any entity furnishing to the Company or to the Company's Customers services or equipment used for or with the services the Company offers.
- 2.18.5. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided services or equipment.
- 2.18.6. The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- 2.18.7. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.18.8. The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or Authorized User) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- 2.18.9. The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of way approvals and delays in actual construction work.
- 2.18.10. The Company shall not be liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.
- 2.18.11. The Company shall not be liable for any damages whatsoever associated with service, facilities, products, or equipment which the Company does not furnish or for any act or omission of the Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.
- 2.18.12. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- 2.18.13. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR

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BY: [Signature] SECRETARY OF THE COMMISSION

OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

- 2.18.14. The Customer and any Authorized Users, jointly and severally, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability for patent or trademark infringement or other infringement of intellectual property rights arising from (1) combining (or using in connection) Company-provided services and equipment with any facilities, services, functions, or products provided by the Customer or Authorized User or (2) use of services, functions, or products the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorneys fees and court costs), or liability arising out of any commission or omission by the Customer or Authorized User in connection with the service, function, or product. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer or Authorized User shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such infringement, damages, or other claims.

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2:19. Promotions

- 2.19.1. All promotional offerings shall be offered in accordance with applicable Commission rules or regulations (i.e., thirty (30) days written notice to the Commission before implementation).

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2.20. Maintenance and Testing

- 2.20.1. Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's services and equipment in satisfactory operating condition.
- 2.20.2. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer or Authorized User is complying with the requirements set forth above for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring, in the connection of Customer-provided facilities and equipment to Company-provided services and equipment. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services, equipment, and personnel from harm.

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2.21. Taxes and Surcharges

Federal excise tax and state and local sales, use, and similar taxes are not included in the rates set forth in this tariff, and shall be billed as separate line items where applicable. The Customer is responsible for the payment of any applicable sales, use, excise, access or other local, state, and federal taxes, charges or surcharges (excluding taxes on the Company's net income) imposed on or based on the provision, sale, or use of the Company's service.

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2.22 Directory Listing Service

- 2.22.1. The Company will provide Customer a single directory listing consisting of the Customer's name, Customer's street address, and Customer's telephone number which is designated as the Customer's main billing number, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.
- 2.22.2 The Company may limit the length of any listing in the directory by the use of abbreviations when, in its sole discretion, the clearness of the listing or the identification of the Customer is not impaired thereby.
- 2.22.3 The Company may, in its sole discretion, refuse a listing (i) that does not constitute Customer's legally authorized or adopted name, (ii) that contains obscenities in the name, (iii) that is likely to mislead or deceive calling persons as to the identity of the listed party, (iv) that is a contrived name used for advertising purposes or used to secure a preferential position in the directory, or (v) that is more elaborate than reasonably necessary to identify the listed party. The Company will notify Customer prior to withdrawing any listing which is found to be in violation of this subpart.
- 2.22.4 In order for listings to appear in a directory, a Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

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2.23 911 Emergency Service ("911 Service")

- 2.23.1 911 Service permits Customers to reach appropriate emergency services including police, fire and medical services.
- 2.23.2 The Company undertakes no responsibility to inspect or to monitor 911 Service facilities to discover errors, defects, or malfunctions in 911 Service.
- 2.23.3 Upon the Company's transmittal of a Customer's 911 Service record, including the Customer's name, address and telephone number, to the appropriate Public Safety Agency, such agency is solely responsible for the accuracy of the Customer's street name, address, telephone number, appropriate police, fire, ambulance or other agencies' jurisdiction over such address, as well as any and all changes as they occur in the establishment of new street, the closing or abandonment of existing streets, the modification of municipal or county boundaries, the incorporation of new cities or any other similar matter that may affect the routing of 911 Service calls to the proper Public Safety Answering Point.
- 2.23.4 By dialing 911, the 911 Service calling party waives all privacy rights afforded by non-listed and non-published Service to the extent that the Customer's telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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SECTION 3: DESCRIPTION OF SERVICES

3.1. Description of Data Services

- 3.1.1. The Company provides digital connections at a variety of speeds between customer-designated premises and the Company's statistically multiplexed network. Company's services may be provided using a variety of digital transmission technologies, using the Company's own services and equipment and/or the facilities of others. Service is provided on a 24 hour per day, 7 day per week, non-dial-up basis. Service may be provided by the Company on an Individual Case Basis (ICB), depending on such factors as length and volume of commitment, provided that any such ICB shall be made available for inspection by the Commission upon request.
- 3.1.2. Depending on such factors as length of loops involved, quality of loops and other factors, service may not be available to all Customer or End-User premises. Special construction charges may apply in each case. In addition to the charges specified for each service, additional charges may apply for transfers of data per month, at certain times in excess of certain thresholds, or for certain billing, monitoring or other services.
- 3.1.3. The Company shall have no responsibility with respect to billings, charges, or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputed or discrepancies with the service provider.

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PURSUANT TO POT KAR 5011,
SECTION 9.01
BY: Stephan O. Paul
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3.2 Description of Rates and Charges for Data Services

- 3.2.1. The Company offers rates on a "month to month" basis, and on a Term Agreement contract basis, with rates based on a number of customer factors, including commitment to a volume of service for a fixed term of months.
- 3.2.2. Pricing is structured in two components: a one-time charge for hardware and installation, and a recurring monthly service charge. Both the one-time charge and the recurring monthly service charge decrease in contracts with longer service terms. (Note: "NA" indicates service is not available on that basis.)

<u>Speed</u>	<u>Type</u>	<u>One-Time Charges</u>	<u>Recurring Monthly Service for Month-to-Month</u>	<u>Recurring Monthly Service for Contract</u>
384 Kbps	Symmetrical	\$ 1000	NA	\$300
512 Kbps	Symmetrical	\$ 1000	NA	\$360
768 Kbps	Symmetrical	\$ 1000	NA	\$430
1.024 Mbps	Symmetrical	\$ 1000	NA	\$500
3.84 Kbps- 7.0 Mbps	Asymmetrical	\$ 1700	\$ 360 + \$ 10 per GB capped at \$900	NA
DS -1	NA	\$ 1500	\$500, plus \$50 per mile	NA
DS-3	NA	\$3,000	\$4,000, plus \$100 per mile	NA

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3.3. Description of Local Exchange Voice Service

3.3.1. Local Calling Areas

Geographically defined Local Calling Areas are associated with each Home Exchange in which the Carrier's services are furnished. The Exchange boundaries are the same as those defined in the tariffs of BellSouth Telecommunications, Inc.- Kentucky and GTE-South.

3.3.2 Local Exchange Services

Local Exchange Service (LES) is made available by reselling local calling services and optional line features that are provided by authorized Local Exchange Carriers. LES provides the Customer with the ability to originate and receive calls to/from all other stations on the public switched telecommunications network. Monthly Recurring and Nonrecurring Charges will be imposed as specified below. Monthly Recurring Charges will be applied in advance

LES is available to both residential and single and multi-line business Customers and is furnished subject to the availability of the Local Exchange Carrier's facilities.

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3.4. Description of Line Rates and Charges for Local Exchange Voice Service

Customers will be charged applicable recurring and nonrecurring charges as specified below.

3.4.1. Local Access Line

Monthly recurring charge, per individual line, for touch-tone service:

<u>Residence</u>	<u>Business</u>
\$20.45	\$49.40

3.4.2. Nonrecurring Service Installation Charges

3.4.2.1. Conversion Charge

This charge is applied to existing Local Exchange Carrier lines converted to the Carrier's Service.

Per Line: \$5.00

3.4.2.2. New Line Installation Charge

This charge is applied to initial new line installations on each order for service. A separate charge will be applied to each new line installed as part of the same order for service

Initial Installation, per line (establishing service or moving to another premises - NRC)

<u>Residence</u>	<u>Business</u>
\$42.50	\$58.25

Initial Installation, per line (other charges - NRC)

<u>Residence</u>	<u>Business</u>
\$16.75	\$30.00

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3.4.3 Optional Line Features

An LES Customer may order the following option line features at the Monthly Recurring Charge specified below. Nonrecurring installation charges will be applied to all orders for optional services submitted subsequent to initial LES service installation.

Optional Features, per month:

	<u>Residence</u>	<u>Business</u>
a) Three Way Conference Calling:	\$4.50	\$4.50
b) Call Forwarding Variable:	\$4.00	\$3.00
c) Call Forwarding -- Don't Answer:	\$1.00	\$3.50
d) Call Forwarding - Busy:	\$1.00	\$3.50
e) Call Forwarding Remote Access:	\$5.25	\$8.95
f) Speed Dialing:	\$2.50	\$3.50
g) Expanded Speed Dialing:	\$3.00	\$5.50
h) Call Waiting:	\$4.50	\$5.95
i) Call ID:		
Number Only:	\$7.00	\$9.50
With Name:	\$7.50	\$9.95

Per Activation Features

There are no connection charges associated with the following features:

	<u>Residence</u>	<u>Business</u>
a) Call Return		
Monthly:	\$4.50	\$4.95
Per Activation Charge:	\$0.75	\$0.75
b) Call Trace	\$4.00	\$4.95
b) Continuous Redial		
Monthly:	\$3.75	\$4.50
Per Activation Charge:	\$0.75	\$0.75

3.4.4 Directory Listings

a) Non-published Telephone Number	\$2.75	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
b) Non-Directory Listed Number	\$1.50	
c) Initial White Pages Listing	\$0-	
d) Additional White Pages Listing	\$1.20	

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3.4.5 Prescribed Interexchange Carrier Charge

Customers may presubscribe LES local access lines to their intrastate, interLATA long distance carrier of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge.

Per line \$5.00

3.4.6 Timing of Messages

3.4.6.1 Chargeable time begins when connection is established between the calling station and the called station.

3.4.6.2 Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

3.4.6.3 Chargeable time does not include time lost because of faults or defects in the connection

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3.5 Directory Assistance

Access to directory assistance may be obtained by dialing 1+555-1212 or 411 for listings within the originating area code and by dialing 1 + (area code) + 555-1212 for other listings. Subscriber will be billed \$0.50 for each intraLATA directory assistance call and \$0.85 for each interLATA directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

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3.6 Rates for Hearing or Speech Impaired

For properly certified hearing or speech impaired Subscribers who communicate via a TDD, the Company will issue upon request a credit for certain intrastate toll charges for calls made between TDDs. The credit will appear on the Customer's subsequent bill and will be equal to applying the Evening Rate during business day hours and Night/Weekend rate during the Evening rate period. Subscribers using TDDs with the assistance of the relay center will receive a credit equal to fifty percent (50%) of the rate for the applicable rate period. If either the Subscriber or the called party indicates that either party is both hearing and visually impaired, the call shall be discounted by twenty-five percent (25%) of the applicable rate. Such credit does not apply to surcharges on per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

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